Published on (https://www.bnm.md)

10.02.2026

On International Safer Internet Day, the NBM encourages sourcing information from official channels

Today, 10th February 2026, on the occasion of International Safer Internet Day, the National Bank of Moldova (NBM) emphasises the importance of accurate information and the verification of online content as part of financial education and decision-making processes.

In this regard, the central bank informs that unauthorised use of the identities of financial entities in the Republic of Moldova is being made in promotional materials for investment offers online.

These initiatives are carried out through websites and promotional materials not managed by licensed financial institutions, which may create the impression of legitimate investment offers. In some cases, contact details may be requested or fund transfers encouraged, despite the absence of a contractual relationship with a regulated institution.

In this context, the National Bank of Moldova has recommended that financial institutions strengthen their proactive communication with customers, as well as utilise existing internal mechanisms to identify and manage requests associated with such situations. Furthermore, the NBM has requested that licensed financial institutions review and reinforce their existing prevention and response measures to protect customers and mitigate operational and reputational risks at the sector level.

Additionally, the NBM urges the public to use the official channels of financial institutions when researching investment offers and to exercise caution when considering information from unofficial sources.

The NBM carries out its responsibilities with the best interests of citizens in mind and, within the scope of its duties, contributes to maintaining a trustworthy climate in the financial system.

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