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## Notification of external commitments to the NBM may also be done electronically

Residents who have external commitments can remotely notify the National Bank of Moldova (NBM). For this purpose, the webpage was made available <https://crm.bnm.md> <sup>[1]</sup>, which is part of the information system of the National Bank of Moldova on licensing, authorization and notification.

This platform may be used to notify external commitments and report related operations with mPass authentication and the application of the user's electronic signature.

Residents wishing to notify the NBM of new external commitments (which have not yet been notified to the NBM) can do directly on the webpage, following the instructions in the User's Guide. At the same time, those who wish to report or notify to the National Bank the modification of the external commitments that were previously recorded by the NBM on paper, are initially to submit a request to the NBM, in accordance with points 65-68 of the [Instruction on notification of external commitments](#) <sup>[2]</sup>, approved by DEB no. 12/2020.

For the convenience of users, the guides for available modules are placed on the webpage, which can be accessed at [the link](#) <sup>[3]</sup>.

This contains extensive information on how the webpage may be used, as well as about the notification of external commitments.

Further details may be requested at the telephone numbers: 022 822 193, 022 822 489 and 022 822 317. More contact data is displayed on the aforementioned webpage.

### Tags

[Notification of external commitments](#) <sup>[4]</sup>

[external commitments](#) <sup>[5]</sup>

[platform may be used to notify external commitments](#) <sup>[6]</sup>

[to notify external commitments](#) <sup>[7]</sup>

[external commitments platform](#) <sup>[8]</sup>

Source URL:

<http://www.bnm.md/en/content/notification-external-commitments-nbm-may-also-be-done-electronically>

Related links:

[1] <https://crm.bnm.md> [2] <http://www.bnm.md/ro/content/instructiunea-privind-notificarea-angajamentelor-externe-aprobata-prin-hotararea-comitetului> [3] [https://crm.bnm.md/1048/Acasa\\_ggH.aspx](https://crm.bnm.md/1048/Acasa_ggH.aspx) [4] [http://www.bnm.md/en/search?hashtags\[0\]=Notification of external commitments](http://www.bnm.md/en/search?hashtags[0]=Notification%20of%20external%20commitments) [5] [http://www.bnm.md/en/search?hashtags\[0\]=external commitments](http://www.bnm.md/en/search?hashtags[0]=external%20commitments) [6] [http://www.bnm.md/en/search?hashtags\[0\]=platform may be used to notify external commitments](http://www.bnm.md/en/search?hashtags[0]=platform%20may%20be%20used%20to%20notify%20external%20commitments) [7] [http://www.bnm.md/en/search?hashtags\[0\]=to notify external commitments](http://www.bnm.md/en/search?hashtags[0]=to%20notify%20external%20commitments) [8] [http://www.bnm.md/en/search?hashtags\[0\]=external commitments platform](http://www.bnm.md/en/search?hashtags[0]=external%20commitments%20platform)

